SecureCare Minnesota Credentialing Eligibility Criteria and Rights

806: Eligibility Criteria Providers are expected to remain in compliance with credentialing criteria at all times.

01. Disclosure of Information

Practitioners are accurate and truthful when completing all information in the Credentialing application. Applicants shall be responsible for reviewing and verifying all information in the Credentialing application.

02. Request for Information

Practitioners and providers are compliant and respond in a timely manner to Blue Cross requests for missing information or additional credentialing information.

03. Adverse Actions

In accordance with the Blue Cross Provider Agreement, Provider shall notify Blue Cross immediately if any Health Care Professional's license is ever revoked, suspended, or restricted. Practitioners and providers must maintain compliance with any State Board order or corrective action, and with any established restrictions or conditions for participation in Blue Cross networks.

04. Licensure, Registration or Certification

Network practitioners and providers must maintain the necessary state health care license, registration, or certification appropriate to their practice or type of services provided.

Any independently licensed, certified, or registered health practitioner or provider who applies for participation shall agree to comply with Blue Cross Participation Requirements (described herein) in order to obtain "acceptance for network participation" as described in the provider contract and to maintain participation in the network.

There is an additional requirement for Physician Assistants who are requesting a Blue Cross Participating Contract. These Physician Assistants must provide the physician named on their Supervising Physician Agreement or Collaborative Management Plan. The physician named on the Supervising Physician Agreement or Collaborative Management Plan must be participating and credentialed by Blue Cross.

05. Liability Insurance

Network practitioners and providers (facilities) maintain continuous minimum insurance coverage as follows:

 Practitioner RequirementProfessional Liability (Malpractice) coverage in the amount of \$1 million per incident and \$3 million aggregate, unless the practitioner or provider is covered by a State or Federal Tort Claim liability statute, i.e., Minnesota State Statute 3.736. Practitioners must provide evidence of malpractice coverage or Federal Tort coverage letter, or attestation to the fact that they have the required amounts.
07. Payment Restrictions

Network practitioners and providers are not currently restricted from receiving payments from any State or Federal program, including but not limited to Medicare and Medicaid.

08. Chemical Substances

Network practitioners do not have an <u>active</u> substance use disorder. Determination of network participation status will be at the discretion of the Credentialing Committee and reviewed on a case by case basis. It is at the Committee's discretion to request additional evidence that there is not an active substance related problem. This may include, but is not limited to, a request for clinical assessment findings from an addiction specialist physician or other licensed or certified addiction professional. Network practitioners who have had prior instances of a substance use disorder or problems related to substance use (e.g., a driving offense) must provide Blue Cross with reasonable documentation of being abstinent by providing the number of months of sustained abstinence at the time of submitting an application for first time (initial) credentialing or recredentialing.

Examples of problems related to substance use include, but are not limited to, Driving Under the Influence (DUI) or DUI related offenses, seeking or receiving addiction treatment, or disciplinary actions by any professional organization related to substance use. Note that ASAM sees as inappropriate any disciplinary action taken due to a practitioner's health status; health problems should be referred for appropriate treatment, not discipline, and matters of competence, knowledge, skills, or unprofessional conduct should be within the purview of discipline, whether or not there is an accompanying health problem.

09. Fraud Network practitioners are not currently charged with and/or have never been convicted of any offense involving fraud, reasonably related to the practice of medicine (including office billing and claims submission processes) since the commencement of their health care professional education and training.

10. Education and Training

Doctors of Chiropractic Medicine

Doctors of Chiropractic Medicine must have graduated from a college of chiropractic which is accredited by the Council on Chiropractic Education, or another agency appropriately approved by the U.S. Department of Education.

Acupuncturists

Acupuncturists must have completed appropriate training in Oriental Medicine, maintain NCCAOM certification or training that is deemed equivalent by the State licensing board, and hold a current State license to practice acupuncture.

807: Clinical Criteria

01. Scope of Practice

Practitioners' scope of practice is appropriate, relevant to, and consistent with their education and training.

03. Professional Conduct

Practitioners engage in cooperative, professional and courteous behavior. Unprofessional conduct is subject to evaluation for participation status at the discretion of the Blue Cross and Blue Shield of Minnesota (Blue Cross) Medical Director and/or the review of the Blue Cross Credentialing Committee.

05. Felony or Gross Misdemeanor

Network practitioners are not currently charged with and/or have never been convicted of a felony or gross misdemeanor, reasonably related to the practice of Medicine (including office billing and claims submission processes) since the time of the commencement of their health care professional education and training. These cases are reviewed on a case by case basis by the Credentialing Committee.

06. Sexual Problems

Network practitioners do not have an incident(s) of sexual misconduct, sexual assault, or sexual harassment. All sexual incidents will be reviewed by the Blue Cross Credentialing Medical Director.

Definition of Incident:

An INCIDENT is defined as Blue Cross' discovery of any of the following four events:

• Any conviction, judgment, jury verdict or the entering of guilty plea involving sexual misconduct, sexual assault, or sexual harassment.

- Any admission of responsibility for sexual misconduct, sexual assault, or sexual harassment.
- Any disciplinary action by a professional organization, such a hospital, a state licensing board, or other regulatory organizations, involving sexual misconduct, sexual assault, or sexual harassment, or
- Any act which Blue Cross reasonably deems to be inappropriate sexual contact or misconduct.

10. Physical or Mental Health

Network practitioners do not have a condition that, with or without reasonable accommodation, affect the ability to provide appropriate care to patients, and otherwise perform the essential functions of a practitioner in the same area of practice without posing a health or safety risk to patients.

11. Quality of Care Network practitioners provide appropriate patient care, maintain appropriate medical record documentation, and do not have malpractice case history, inappropriate prescribing practices, negative peer references, or any other evidence that indicates concerns regarding patient care and safety.

Your rights

- To review information submitted to support your credentialing application
- To correct erroneous information
- To be informed of the status of the application upon request
- To inquire on the status of your credentialing process you can Contact Us